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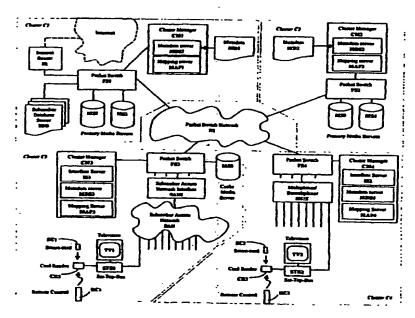
- (71) Applicant (for all designated States except US): FUTURE TV TECHNOLOGIES, LTD. [IE/IE]; 2 Ballsbridge Wood, Shellbourne Road, Dublin 4 (IE).
- (72) Inventors; and
- (75) Inventors/Applicants (for US only): CLARK, Paul

[GB/GB]; Future TV, 100 Gloucester Place, London W1H 3DA (GB). RAND, Ricky [GB/GB]; Future TV, 100 Gloucester Place, London W1H 3DA (GB). BROWN, Julian [GB/GB]; Future TV, 100 Gloucester Place, London W1H 3DA (GB).

- (74) Agent: BLOCH, Gérard; Bloch & Associés, 2 Square de l'Avenue du Bois, 75116 Paris (FR).
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(54) Title: A SYSTEM AND METHOD FOR LARGE-SCALE, DISTRIBUTED, PERSONALIZED MEDIA ON DEMAND



(57) Abstract: A system is disclosed which provides integrated, personalized access through a television by a large number of viewers to a wide range of on-demand media content, by use of distributed storage and discovery techniques, user authentication and a personalized user interface.

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A SYSTEM AND METHOD FOR LARGE-SCALE, DISTRIBUTED, PERSONALIZED MEDIA ON DEMAND

Technical Field

This invention relates to an interactive television system for delivery of media content on demand to a plurality of subscribers, in which the issues of scaling such a system to a large selection of content and a large number of subscribers are addressed.

Background of the Invention

A number of systems have been proposed for delivery of media content on demand to subscribers, the most common application being 'Video On Demand' or 'Movies On Demand' for the residential consumer. It should be noted, however, that the techniques involved are suitable for providing any type of electronic media content, including, but not limited to, video, music or other audio, text, graphics, software, including, without limitation, games and applications, and any other data capable of being processed by a computer.

The Prior Art

The prior art in this field derives from two main areas; the broadcast television and telephony industries, wishing to offer improved services to their subscribers and generate additional revenue streams, primarily through consumer televisions, and the Internet industry, wishing to extend the success of the largely textual and static graphical World-Wide-Web into video, audio and software content, primarily through personal computers. The differing experiences of the two industries have led to two markedly different solutions for the problem of true 'Video On Demand'.

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The first difference is physical and institutional. The television/telephony industry solutions are largely monolithic services with a more-or-less fixed connection to the subscriber, albeit through a number of steps required to carry the high bandwidth digital signals across networks that were not originally designed for them (for example, via ADSL over telephone lines, QAM encoding over cable television).

While some designs cater for physical distribution of servers, it is clear that the intention is that all the servers are intended to be managed by a single commercial entity. There is no attempt to design a truly global network under the control of a plurality of organisational managements. This limits both the number of items of media content that can be served to that obtainable by a single organisation, and the number of subscribers that can be provided for under any one service to that which are more-or-less directly connectable to it.

The Internet industry solution, as can be seen under development at a number of well known World-Wide-Web sites, is quite different. The system consists of a large number of independent servers, physically distributed and under many different managements, to which the users connect temporarily over a world-wide packet switching network. Due to the system's distribution, there is no limit to the number of items of content that can be stored, nor to the number of users that can be provided for, nor to the ability to geographically and organisationally distribute either content or users. However, the present technologies impose severe restrictions on the quality and reliability of media content that is transmissible over the Internet.

The second difference is one of subscriber experience. Due to its centralised nature, the television/telephony industry solution can provide a single, integrated service under a single billing arrangement, and can make guarantees of service to the subscribers,

providing a high-quality easy-to-use service as is expected by their subscribers. In some designs, an element of personalisation is offered to make the service even easier to use.

The Internet industry solution, however can offer no such integration or guarantees. The conventional method is to make one contract with a browser provider, one contract with an 'Internet Service Provider' (ISP) for raw network access, one or more contracts with 'portals' for personalised integration services, and then possibly further contracts with content providers. In the present market, many of these contracts are 'free' (often subsidised by advertising), but are nevertheless relationships with providers which the user has to explicitly enter into, if only by registration. Indeed, the fact that the contracts are 'free' indicates that the technology is too immature to deliver anything that the users actually value. The result is a hodgepodge of shifting relationships which cannot deliver either a satisfactory experience for the user or a long-term revenue stream for the providers.

The third difference is in the way content is addressed. In the television/telephony designs it is clear that, being monolithic services, the content is addressed by name, with the location being implicit in the service being used. This is so 'obvious' to these services that most of the prior art in this area does not bother to mention how the content is addressed at all. However, to allow for scalability to a large number of items of media content, and/or a large number of subscribers, a mechanism is required for distribution of the content and subsequent resolution of a location-independent name of an item of content into a set of locations for the content.

In the Internet industry, World-Wide-Web content is addressed by Uniform Resource Locator (URL) in which the location of the content is explicitly encoded into the address. This carries the inherent problem that some other mechanism (such as a search engine) has to be used to find the location of the content required, and also that addresses become

invalid when content moves. There are designs for location independent names (Uniform Resource Names, or URNs), that address this issue, but these are not being used as part of an integrated, personalised interactive television system.

A fourth part of the solution, which neither industry has properly dealt with, is the way in which *meta-data*, or data describing the content, is carried from content provider to end subscriber. Currently, each service or Web-site has its own isolated database of content with varying categories of information and with widely differing interfaces. The decoupling of the content owners from the content databases that link to them leads to a perennial problem of out-of-date, inaccurate information. There is no way for each content-providing organisation to provide meta-data about its products in a standardised way which can be accessed through a single integrated interface, and acted upon as part of a single exercise in personalisation, while retaining direct administrative control over it.

It should be clear, then, that while the Internet allows for a high degree of scalability, it does not offer the technology to enable a high quality, integrated service as expected by television subscribers. On the other hand, existing 'video-on-demand' systems from the television and telephony industries do not offer the scalability, both physical and organisational, to provide a universal service.

The Requirement for Scalability

The prior art has been aimed at relatively small-scale, independent, 'value-added' services to be offered to existing subscribers of television and telephony networks on a relatively local basis. It is an objective of the present invention to move beyond the prior art by providing the features necessary for massive scalability of such a system, in order that it may eventually replace or absorb the existing media distribution networks.

A truly all-encompassing system as is envisioned by the present invention has to be scalable in three different directions at once:

- 1) In terms of number of subscribers connected;
- 2) In terms of number of items of media content stored; and
- 3) In terms of geographical distribution of both subscribers and content

Such massive scale presents specific problems which the present invention addresses, namely:

- 1) The ability to store a huge amount of media content, distributed geographically;
- The ability to deliver that content reliably on demand to any of a huge number of geographically distributed subscribers;
- The ability of the content owners or distributors to manage and advertise that content, maintaining timeliness and accuracy;
- The ability of the subscribers to find content that interests them amongst the huge variety; and
- 5) The ability to charge the subscribers fairly for use of the content, and to distribute the revenue amongst service providers, network providers, content owners and distributors in a flexible manner.

The present invention directly addresses these problems in the following manner:

 With a novel mechanism for distributed media storage, location and provision, which allows media servers to be maintained by multiple, geographically distributed organisations.

With a novel network architecture providing both a massively scalable media server and wide-scale distribution as part of the same design.

- 3) With a novel mechanism for distribution of 'meta-data', or data about the content, which allows control of the meta-data by multiple, geographically distributed organisations.
- 4) With a novel mechanism for portable personalisation which provides a unique interface for each subscriber, wherever they may be, assisting them in locating and remembering items of content of interest to them.
- 5) With a novel billing system which automatically calculates prices and distributes revenue to providers.

Object of the Invention

It is therefore an object of the present invention to provide a number of novel mechanisms which combine the best features of each of the prior art solutions in an optimum way, with improvements, in order that:

- a) Content provision can be distributed both geographically and organisationally, in order to allow the maximum availability of content, both in terms of numbers of items and physical distribution;
- b) Meta-data can be distributed both geographically and organisationally, in order to provide timely, accurate information about all the content available, in an integrated form with unified links between items;
- Subscribers can connect to the service at many different locations while receiving the same integrated, personalised service; and
- d) Media content can be delivered with a sufficient quality and reliability that it will be a satisfactory experience for subscribers and hence make it possible for providers to generate useful revenue streams from it.

e) Billing for service can be done in an integrated, flexible way which allows for the complexities of provider relationships.

The present invention is the first to fully address all of these aims in a fully scalable manner.

Summary of the Invention

The present invention relates to a scalable system for providing integrated on-demand access to interactive media content through a television. The instant system comprises:

a plurality of interface means for reproducing media content on a plurality of televisions, each such interface means including an authentication means for authenticating an individual subscriber or group of subscribers to the system;

at least one database server for storing, accessing and maintaining an integrated subscriber database;

a plurality of media server means for storage and provision of a plurality of items of media content, each item of media content being identified by a unique locationindependent name;

a plurality of meta-data server means for storage and provision of meta-data concerning the items of media content;

a plurality of mapping server means for mapping a location of the plurality of items of media content on the plurality of media servers according to their location-independent names;

a plurality of interface server means comprising personalisation means for individual customisation of a user interface based on information stored in the subscriber database and meta-data from the plurality of meta-data server means, and location lookup means for discovering from the plurality of mapping server means at least one media server which holds a copy of an item of media content identified by a location-independent name; and

a network connecting at least the plurality of interface means, the at least one database server, the plurality of media server means, the plurality of meta-data server means, the plurality of mapping server means and the plurality of interface server means.

The meta-data server means, mapping server means and interface server means are each software subsystems which may reside on the same or different server computers in any combination.

The authentication means comprises means for insertion of a data-carrying card and means for reading authentication information from said card. Typical data carrying cards include, for example, magnetic stripe cards and contacted and contactless chip-carrying 'smart-cards'.

The integrated subscriber database includes profile information about each subscriber, and the personalisation means includes a matching means for generating a list of recommended content for each subscriber. Matching includes making use of the metadata about the content from the plurality of meta-data server means, together with the profile information for each subscriber from the integrated subscriber database.

Each of the mapping server means obtains content maps from a local subset of the media server means, and floods content advertisements throughout the network to the other mapping server means. The network is organised hierarchically, and content advertisements are aggregated in hierarchical groupings.

The media content comprises at least one of video programming, audio programming, textual information, graphical images, software, including games and/or applications, and other data capable of being processed by computer.

The user interface comprises an output means for generation of at least one of textual display, graphical display, application or game software rendering, video playback and audio playback, and an input means for recognition at least one of: button presses on a controller, such as an infra-red or radio-frequency remote control or a keyboard; movement of a device controlling an on-screen pointer and activation of the pointer at a position; and voice commands.

The user interface further comprises a plurality of substantially distinct screens which can be navigated by the subscriber with the input means. The distinct screens include at least one of:

A genre browser for browsing the available media content according to a genre classification;

A bookmark browser for browsing items of media content which have been the subject of a previous subscriber request to bookmark them;

A portfolio browser for browsing the available media content according to authorship, appearance or other involvement of an individual or group with the creation of the media content.

The meta-data includes location-independent names, and further information including at least one of:

authorship, appearance or other involvement of an individual or group with the creation of media content;

classification of media content according to genre;

profiling of media content according to qualities including violence, adult content or comedy;

pricing information applicable to media content;

dates of publication and regional release dates of the media content;

links to other media associated with the media content, including subtitles, Web-sites, soundtracks, or books.

natural language identification for media content; or

statutory or other rating information for media content.

The meta-data server means stores the meta-data as a distributed database. A possible example of the distributed database is an X.500 Directory Information Tree.

The present invention also comprises a method for providing scalable on-demand access to an interactive media service through a television. The instant method comprises the steps of authenticating a subscriber to the service and generating a personalised user interface for the subscriber.

The generation of a personalised user interface comprises looking up a subscriber profile in a subscriber database, looking up meta-data about a plurality of items of media content in a distributed meta-data database, matching the subscriber profile to the meta-data, and selecting an at least one item of media content predicted to be of interest to the subscriber for inclusion in the personalised user interface.

Part of the generation of the personalised user interface is performed as a background process in advance of a subscriber request.

After the subscriber views the personalised user interface, the subscriber selects an item of media content from the personalised user interface. The selection results in the requesting from the interactive media service the selected item of media content by a location-independent name and the discovering of an at least one media server holding a copy of the selected item of media content out of a plurality of possible media servers using the location-independent name; and the delivery of the selected item of media content from a media server to the subscriber.

Authenticating comprises inserting of a data-carrying card into an interface unit and the reading of the authentication data from the card. Looking up meta-data comprises searching a distributed database, and searching comprises, for example, issuing X.500 Directory Access Protocol or Lightweight Directory Access Protocol requests.

Discovering of the selected item of media content comprises sending a request to a first mapping server to look up an at least one media server holding a copy of the selected item of media content in a map held by the first mapping server. If known at the first mapping server, the request is responded directly with the address of the at least one media server holding a copy of the item of media content, and if not known at the first mapping server, the request is delegated to a second mapping server.

The instant method further comprises a means for indirecting the delivery via a second media server before forwarding to the subscriber. The indirect delivery to the second media server can be performed at a faster rate than the forwarding to the subscriber. In the present method a selected item of media content can be kept at the second media server and the selected item of media content is advertised at the second media server for subsequent use by the same subscriber or other subscribers. The delivery from the first media server to the second media server can be maintained even if the subscriber chooses to cancel the delivery, so as to ensure a complete copy of the item of media content at the second media server for subsequent use.

A record of the delivery of media content is entered in a transaction database. The record of delivery is accounted for in an accounting system comprising a plurality of subscriber accounts and an at least one merchant account.

The accounting comprises adding a plurality of charges to be credited to a plurality of merchant accounts to form an aggregate cost to be debited from a subscriber's account. The accounting can further comprise subtracting an at least one subsidy from the aggregate cost, and debiting an at least one corresponding merchant account. The accounting can further comprise adjusting the charges according to the time of the day or day of the week.

A subscriber's profile in the subscriber database can also be modified as a result of the record of delivery.

Network structure

In an embodiment of the invention, the system comprises a packet switch network organised as a plurality of *clusters*, each cluster comprising a packet switch connecting together a cluster manager unit and optionally one or more media servers, or subscriber access network interfaces connected through a subscriber access network to subscriber interfaces, or subscriber database servers, or other services and interfaces, in any combination. The clusters may be directly connected in a local array, or geographically distributed with wide-area interconnections.

In a preferred embodiment of the present invention, the network is further organised hierarchically, and clusters are grouped into *regions* which advertise routing and content to upper levels as if they formed a single unit. This reduces the size of the routing tables and content maps at each level, and allows the system to scale indefinitely without meeting limits of storage, transmission or processing of such information. Such hierarchical organisation is familiar for routing information in systems such as OSPF and PNNI.

Brief Description of the Drawing

Fig.1 is a block diagram of a minimal embodiment of the system, which includes four clusters connected together with a packet switch network, including a cluster connected to subscribers via an external subscriber access network, a cluster connected to subscribers directly through a packet multiplexor/demultiplexor, a cluster providing only media

content and meta data, and a cluster providing media content, meta-data, a subscriber database server and Internet gateway.

Fig. 2 is a block diagram of an example network, showing central cluster arrays, connectivity to subscriber networks at a variety of levels, and a number of external content sources.

Detailed Description

Structure of the Network

Cluster Configurations

Fig. 1 shows a block diagram of a minimal embodiment of the present invention, including all the essential aspects. The system is designed to scale well beyond the size shown here. Fig. 1 shows four clusters C1-4 connected by a packet switch network N1. Each of the four clusters C1-4 shown in Fig. 1 have common elements and differences. It should be noted that the elements that make up each cluster may be chosen to achieve various results described herein, and it will be apparent to a person of ordinary skill in practicing the present invention how to vary the elements in each cluster to achieve differing results. The common elements are the packet switches PS1-4 and the cluster managers CM1-4.

The packet switches PS1-4 are high-bandwidth packet switches such as are known in the art, and provide internal links within each cluster and also inter-cluster links via the packet switch network. While the configuration shown presents four different embodiments of a cluster configuration, the number of links of the packet switch allocated to media servers, subscriber access network interfaces and inter-cluster links is designed to be flexible and may be easily varied by those skilled in the art.

The cluster manager units CM1-4 are preferably industrialised computers, hosting at least one of the following software servers:

 An interface server IS1-2 providing personalisation and location lookup services to subscribers.

- 2) A mapping server MAP1-4 creating a map of the content available on the cluster and advertising it to mapping servers on other clusters, receiving advertisements from other clusters, and providing access to the global map to the interface servers IS1-2 and meta-data servers MDS1-4, if present.
- 3) A meta-data server MDS1-4 holding a local database of content meta-data information originated on this cluster, providing the meta-data to other clusters, and offering access to the global meta-data database to the interface servers IS1-2, if present.

The interface servers IS1-2 are only present on clusters which connect to subscribers. The meta-data servers MDS1-4 are present on clusters which connect to subscribers, for use by the interface servers IS1-2, or on clusters which provide meta-data. The mapping servers MAP1-4 are always present.

If a meta-data server MDS1-4 provides original meta-data to the network, it is known as an *originating* meta-data server. If it merely provides access to the global meta-data database without providing any original data of its own, it is known as a *slave* meta-data server.

The mapping servers MAP1-4 obtain maps of content availability from the media servers MS1-5 connected to the local packet switch, if any, and information concerning other services, such as subscriber database, Internet gateway or originating meta-data servers, then broadcast advertisements of the content and services to corresponding mapping services in other clusters in the network through a flooding process such as is known in the art for routing topology advertisement. Conversely, on receipt of content and service advertisements from other clusters, the mapping servers MAP1-4 generate a global map

of the availability of content and services for use by the local interface servers IS1-2 and slave meta-data servers MDS3-4.

In a preferred embodiment of the present invention, the meta-data servers MDS1-4 include an X.500 or LDAP directory server, and use the X.500 or LDAP directory protocols to access further X.500 or LDAP directory servers which may be other meta-data servers in the system, or external to the system, accessed by an Internet gateway. In this preferred embodiment, the meta-data is stored as attributes of directory objects which represent items of media content in a Directory Information Tree.

The following elements can be provided in a cluster, or not, as is required or desirable:

The media servers MS1-5 are units which store items of media content as files on hard disks or other memory devices, and which can be instructed to deliver the items of media content as a plurality of interleaved, substantially regular streams of data onto a network. Such units are well-known in the prior art, and may be constructed from commonly available computer equipment or custom hardware as is required. It should be noted that the distributed nature of the system does not require any one media server unit to deliver a particularly large number of streams, which leaves considerable flexibility in implementation of such a unit by those skilled in the art.

In cluster C3, the subscriber access network interface SANI is a bridging or gateway device such as is known in the art, providing bridging from the packet switch network to a variety of subscriber access networks. The subscriber access network SAN may be one of a number of mechanisms for distribution of high-speed data to residential or business subscribers, well known in the art, including, but not limited to ADSL over traditional telephony copper and QAM/MCNS over traditional cable or community antenna television networks.

Cluster C3 also provides a cache media server MS5 through which items of media content are indirected the first time they are requested, and from which they can be served directly without using external network bandwidth on subsequent requests from subscribers on the same cluster.

The subscriber interface is a 'Set-Top-Box' STB1 which comprises:

- 1) A microprocessor, random access memory and non-volatile storage for boot software.
- 2) A network interface connected to the subscriber access network SAN.
- 3) A television output which may display attractive graphical, textual and audio 'menus' on a television TV1 and decodes and plays media content, including, without limitation, video and audio content.
- 4) A controller, that may be an infra-red remote control RC1, which allows the subscriber to enter key-presses to control the menus; the controller may optionally be a full keyboard including a track-ball for control of a pointer for more advanced interfaces.
- A smart-card reader CR1 which reads authentication keys from an insertable smartcard.

In a preferred embodiment, the smart-card reader and infra-red receiver are located in a separate unit CR1 connected by a cable to the Set-Top-Box STB1 which allows flexibility of siting of the two units given that the Set-Top-Box STB1 no longer has to be visible or accessible; (in other words, the Set-Top-Box need not be set-top in orientation).

In an further preferred embodiment, the Set-Top-Box also has a mechanism for receiving and interpreting voice commands, either directly, or through the separate unit, e.g., CR1 or through the remote control unit, e.g., RC1.

Cluster C4 is a further configuration of a cluster which would be used within a multioccupancy building, a hotel or commercial environment. The packet switch PS4 is
connected directly to a further packet switching subnetwork making use of a further
packet multiplexor/demultiplexors MUX which directly connects to the Set-Top-Box
STB2. The packet multiplexor/demultiplexor MUX may be further general packet
switches such are known in the art, or specific designs which only allow switching
between upgoing and downgoing ports, but not between downgoing ports. Further packet
switches and/or multiplexing levels may be added between the packet switch PS4 and the
Set-Top-Box STB2.

The Set-Top-Box STB2 and associated elements TV2, CR2, SC2 and RC2 are similar to the corresponding elements STB1, TV1, CR1, SC1 and RC1, except that the Set-Top-Box STB2 has a direct packet switching interface rather than a subscriber access network interface.

Cluster C2 is a still further configuration of a cluster. This configuration does not connect any subscribers to the network, but provides content from media servers MS3-4 and associated meta-data MD2 from the meta-data server MDS2. The mapping server discovers and advertises the media servers MS3-4 to the wider network.

Cluster C1 is a still further configuration of a cluster. As well as media servers MS1-2, meta-data MD1 and meta-data server MDS1, as in cluster C2, cluster C1 further provides subscriber database services and an Internet gateway to the system. The packet switch PS1 is connected to a subscriber database server SDS and an Internet router IR which connects to the wider Internet. The mapping server MAP1 discovers and advertises these services and the media servers MS1-2 to the wider network.

One or more database servers may be connected to the network in this manner, providing in combination an integrated subscriber database holding information on subscribers keyed by authentication keys read from the smartcards SC1-2.

One or more Internet gateways may also be connected to the system in this manner, providing

for World-Wide-Web access by subscribers. In addition, the system's network protocols may be tunnelled over Internet links where this is convenient.

The exact manner of connection of database servers and Internet routers to the cluster is flexible and may be easily varied by one skilled in the art.

The network

According to the present invention, the overall network is completely flexible in topology, and may consist of a number of differently sized arrays of clusters or individual clusters, connected together in any convenient manner, geographically distributed if required. The flexibility of sizing and location allows for adjustment of the network topology to fit local requirements for caching or distribution.

In a preferred embodiment of the invention, each array of clusters is treated as an independent *region* in a hierarchical organisation, and advertises itself as a unit to the higher-level network.

Fig. 2 shows an example topology for such a network. The structure consists of two regional primary arrays **ARRAY1-2**, connected together with a high-bandwidth link. These would form the core storage and services of the network, and would be sited at regional data centres.

Connected to ARRAY1 is a regional media centre, RMC, containing a smaller array and a small content owner SCO1 which has only a pair of clusters. These are sites providing media content for the service, and will publish content and meta-data from their clusters so that it can be used throughout the network.

Also connected to ARRAY1 is a regional subscriber access network RSAN. We are assuming for the purposes of this example that the region covered by ARRAY1 already has a wide-scale integrated digital network for subscribers, and hence the regional subscriber access network can be directly connected into the clusters in the array. In this case, each cluster in ARRAY1 will contain a number of subscriber access network interfaces SANI as at Fig 1.

Connected to ARRAY2 is a major content owner MCO1, which has its own smaller array in a similar way to the regional media centre RMC. The difference is organisational – whereas the regional media centre is under the control of the service provider, the major content owner's array is owned and managed by the content owner itself.

For the purposes of this example we assume the region covered by ARRAY2 does not have an existing wide-scale integrated subscriber network, and hence some method of further distribution is required. Connected to ARRAY2 is a district secondary array DSA, of which there would be several in a real network.

The district secondary array DSA provides further storage and services reducing the load on the ARRAY2-DSA link and the primary arrays. Attached to the district secondary array DSA is a further small content owner SCO2 who may wish to publish content relevant only to the district, or cause their content to be available throughout the network.

It is important to note that content provision is not necessarily centralised in this model, which therefore mimics the real world distribution of content providers.

For the purpose of example we assume that the district that the district secondary array DSA covers has a district subscriber access network DSAN with partial coverage. As with the regional primary array ARRAY1, the district subscriber access network DSAN is directly connected into the district secondary array DSA through subscriber access network interfaces SANI contained within the array clusters, as at Fig. 1.

However, for the purpose of example, we assume that some areas of the district have to be further distributed within the network, and a local tertiary cache LTC is provided which provides storage and services to a small local subscriber access network LSAN, which is connected into the pair of clusters in the same way in the district secondary array DSA. This has the effect of reducing the load on the LTC-DSA link and all the higher-level arrays.

Such a scalability and flexibility in network topology, connectivity to subscriber access networks and placement of caching is essential to create a large-scale service which covers all the possible scenarios necessary for large-scale and/or global delivery of an interactive television service.

Method of Operation

Throughout this description, it is assumed that the routing protocols of the packet switch network, or other mechanisms, provide routing through the network, and have made available distinguished global addresses for services such as the database server, and distinguished local addresses within a cluster for cluster managers.

Part of the method of operation involves background operation of the network which happens independently of any subscriber request, and part involves operations directly caused by a subscriber request.

Background operation

In the background operation, over and above the normal background operation of a packet switch network for routing etc., there is a mapping process by which the availability of items of media content is collected within a cluster, and then distributed between clusters such that each mapping server MAP1-4 has a global map of the availability of content. Other services such as the presence of a database server, internet gateway or originating meta-data server are also mapped and advertised in the same manner.

When a media server MS1 is first powered on, and regularly thereafter, it advertises itself to a mapping server MAP1 running on the cluster manager CM1 of the cluster C1 it finds itself on. The mapping server MAP1 then requests a directory of the content available on the media server MS1, expressed as a list of location-independent names. This process occurs similarly, and independently, with any other media servers (MS2) on the cluster.

In addition, the cluster manager identifies services configured to be provided by the cluster, which may include a subscriber database server SDS, Internet router IR, and/or an originating meta-data server MDS1.

Having discovered a map of the content and services available on the cluster C1, the mapping server MAP1 broadcasts the map to all other mapping servers MAP2-4 in the network. The mechanism for the broadcast is network-specific, and may be provided for by the network infrastructure itself, or may require the mapping servers to participate in a

flooding algorithm such as is familiar in link-state routing protocols such as OSPF and PNNI.

In a preferred embodiment of the present invention, the network is organised hierarchically with clusters being grouped into pre-defined *regions*. The advertisements of content and services are limited in scope to the local region, which then advertises itself as a unit to a higher-level region. Mapping servers at higher levels advertise themselves to the mapping servers in the lower-level region to allow the lower-level mapping servers to delegate requests for unknown content upwards. This allows the network to be scaled indefinitely without meeting limits on storage, transmission or processing of advertisements. Such a hierarchical operation is also known in the prior art for routing information in protocols such as OSPF and PNNI.

As a result of the background mapping process of the present invention, each mapping server MAP1-4 obtains a global map of the content and services available on the network. In the preferred embodiment, each mapping server obtains a map of the content and services available in the local region, plus one or more references to mapping servers at higher levels in the hierarchy to which it can delegate requests that it cannot handle itself.

Once the map is obtained, the interface servers IS1-2 can request from the local mapping servers MAP3-4 the location of a subscriber database server SDS, and each creates a connection to that server for use during subscriber-initiated processing.

Furthermore, the slave meta-data servers MDS3-4 can request from the local mapping servers MAP3-4 the location of originating meta-data servers MDS1-2 from which meta-data about content can be obtained. In a preferred embodiment of the present invention.

the slave meta-data servers MDS3-4 prefetch some aspects of meta-data from the originating meta-data servers MDS1-2 as part of the background operation.

Subscriber-initiated operation

A subscriber wishing to make use of the service powers on television TV1 and set-top-box STB1, and inserts smart-card SC1 into card reader CR1 (the card reader CR1 preferably receiving power from the set-top-box STB1). As is well known, once power is applied, the unit will boot, and prepare itself for use. After the boot sequence, card reader CR1 reads authentication information from smart-card SC1 using protocols well known in the art and communicates this to set-top-box STB1. Set-top-box STB1 sends a first request to interface server IS1 running on cluster manager CM3, via the subscriber access network SAN, subscriber access network SANI and packet switch PS3, quoting the authentication information, and requesting a first coded menu page for the subscriber.

In response to the first request, the interface server IS1 requests from the database server SDS the profile of the subscriber keyed by the authentication information. In an embodiment of the present invention, the profile comprises the age, sex and other relatively fixed aspects of the subscriber such as can be discovered by a questionnaire upon subscription. In a preferred embodiment of the present invention, this profile further comprises a dynamic representation of the likes and dislikes of the subscriber expressed as a position in a multi-dimensional space, each axis representing some aspect of classification such as a particular genre, generic properties such as 'violence', 'comedy', or specific themes such as 'gardening', 'martial arts'. The axes are numbered on an arbitrary scale representing 'strongly dislikes' through 'indifferent' to 'strongly favours'. In a more preferred embodiment of the present invention, each axis is further given a weighting on an arbitrary scale representing 'not important' to 'critical'.

Other forms of subscriber profiling are possible and may be created by those skilled in the art.

Further in response to the first request, the interface server IS1 requests at least one search on the local meta-data server MDS3 to obtain a list of content which will be of interest and suitable for display to the subscriber, taking into account the subscriber's profile. In a preferred embodiment of the present invention, the interface server IS requests profile and genre information on all available content which is suitable for the subscriber from the meta-data server MDS3, and performs a weighted matching algorithm to generate a list of the content which is most likely to be of interest to the subscriber.

On receipt of a search request, the meta-data server MDS3 requests a list of originating meta-data servers obtained by the background processing from mapping server MAP3, and uses requests to the originating meta-data servers on this list to obtain the relevant aspects of meta-data for all available content. In a preferred embodiment of the present invention, the meta-data server MDS3 caches the results of such requests for future use. In an alternative preferred embodiment of the present invention, the meta-data server MDS3 pre-fetches the searchable aspects of the meta-data for all available content as part of the background operation.

In an alternative embodiment of the present invention, the meta-data server uses a distributed search facility such as is provided by the X.500 Directory Access Protocol to obtain the list of relevant content and associated meta-data, as is well known in the art.

The weighted matching algorithm consists of calculating, for each item of media content, a difference between the subscriber's preferred value on a particular axis and the value stored in the content's meta-data for that axis, multiplying by the weighting of the axis in

the subscriber's profile, and summing all such weighted differences for all axes for the piece of content. The result is an indication of the divergence of the content from the subscriber's ideal. The content can be presented with the least such result appearing first.

Other algorithms for matching of the subscriber profile to content meta-data are possible and may be created by those skilled in the art.

In a more preferred embodiment of the present invention, the list of suggested content has any items of media content that have already been watched by the subscriber removed from it before presentation in the user interface. Removal is done by reference to a database of previous transactions keyed by the subscriber authentication information.

In an alternative embodiment of the present invention, the list of suggested content for each subscriber is maintained by a background process which adds new content as it becomes available, if relevant, and removes content following delivery to the subscriber.

Having obtained a list of relevant content for the subscriber, the interface server IS1 returns a first coded menu of choices to the set-top-box STB1, in which each choice of content has attached to it a location-independent name with which to retrieve the content. In a preferred embodiment of the present invention the menus are coded in HTML. In a more preferred embodiment of the present invention, the menus are coded in a scripting language, which may, but need not be proprietary; moreover, such scripting language is preferably designed specifically for television displays.

On receiving the first coded menu, the set-top-box STB1 presents it to the subscriber, and allows them to select a choice through pressing buttons on a remote control or movement of a pointer and selection of an item under the pointer. In an alternative embodiment of the present invention, the selection is performed by voice commands.

In a preferred embodiment of the present invention each choice of content has attached to it a reference to a second coded menu further describing the specific item of content. In this preferred embodiment, the set-top-box STB1 requests a second coded menu from the interface server IS1 using the reference provided in the first coded menu. To create the second coded menu the interface server IS1 requests further meta-data concerning the item of content from the meta-data server MDS3. The further meta-data includes pictures or other media associated with the item of content, information about people or groups associated with the item of content, the year of creation of the item of content, pricing information for the item of content and statutory rating information for the item of content.

The pricing information for the item of content consists of a reference to a billing scheme whereby zero or more charges are made by different providers within the system, which may include copyright owners, distributors and network providers, and which may consist of any mixture of one-time or elapsed-time-based charges. The price payable is the total of such charges for the piece of content. In a more preferred embodiment of the present invention, such charges may be negative, and represent a subsidy to the subscriber for watching the item of content, for example, for advertisements. In a further more preferred embodiment of the present invention, the overall charge may be discounted or increased due to time-, date- or subscriber-specific discounts or premiums.

On receipt of the request for meta-data on specific content, the meta-data server MDS3 delegates the request to an originating meta-data server MDS1-2 which holds the meta-data for the content requested, the location of the originating meta-data server having been cached following the first request. In a preferred embodiment of the present invention, the further meta-data is also cached at the meta-data server MDS1 for future use.

In an alternative embodiment of the present invention, the location of meta-data for a specific item of content is determined by a series of referrals traversing a distributed set of objects, such as an X.500 Directory Information Tree, as is well known in the art.

In a more preferred embodiment of the present invention, the user interface further consists of a plurality of distinct screens in which the meta-data is used to guide the subscriber through the available content. The content may be browsed according to genre classification, such as 'action', 'comedy' or 'jazz'; involvement of a person or group with the production of the content as, for example, author, actor, musician or director; or by grouping such as multiple episodes of the same series. In each case similar mechanisms of meta-data searching are used to compile the list of relevant content.

Furthermore, in this more preferred embodiment, the content may be browsed by use of bookmarks requested by the subscriber and stored in the subscriber database.

Through any of these mechanisms, the subscriber may eventually choose an item of media content to be delivered. On receipt of the choice, the Set-Top-Box STB1 requests a streamed copy of the item of content from the service by sending a second request to the interface server IS1 quoting the location-independent name of the item of content. The interface server then requests from the local mapping server MAP3 a list of media servers which hold the item of content.

If the mapping server MAP3 knows of a location of the item of content, it will return a list of such locations. In one embodiment the list is sorted according to 'network distance' from the subscriber. As is known from the prior art in routing protocols, such network distance is an arbitrary figure representing the cost of transmission over the best path between two network nodes, and can be obtained from routing protocols such as

OSPF and PNNI. For content having equal 'network distance' from the requester, similar requests should yield a different list order, as for example, a round robin, so that one location of the item of content is not continually called upon to provide the content, while another is under-utilized. In another embodiment, for redundancy and fault-tolerance, where there are multiple locations for a requested item of content, all of the locations may be used in a round robin, or alternatively, the mapping server should ensure that the same location is not placed at the head of the list twice in a row.

In a preferred embodiment, wherein the network is organised hierarchically, if the mapping server MAP3 does itself not know the location of an item of content within its own region, it may delegate the request to a mapping server at a higher level which has an overview of a number of regions. This process may continue upwards if further levels of hierarchy are present.

On receipt of the sorted list of media servers holding the item of content, the interface server IS1 attempts to start a stream at each one in turn until successful. Assume the list is MS1 followed by MS3. Starting a stream involves firstly opening a guaranteed bandwidth connection on the network by issuing commands to the underlying network service, and secondly requesting the media server MS1 to start the stream, quoting the address of the Set-Top-Box STB1 to be delivered to. If either operation fails, the stream will be cancelled and the next media server MS2 attempted.

On receipt of the data from the media server MS1, the Set-Top-Box STB1 will immediately begin decoding the data and displaying or otherwise rendering the content. Independently, the interface server IS1 will acknowledge the request for the stream, quoting the address of the selected media server MS1 so that the Set-Top-Box STB1 may send requests to the media server MS1 for pause, fast-forward and rewind as is well known in the art.

In a preferred embodiment of the present invention, the Set-Top-Box STB1 may also send requests to the media server MS1 to vary the rate of transmission so as to maintain exact synchronisation of transmission and decoding, in order that buffers in the Set-Top-Box STB1 neither underflow nor overflow.

In an alternative embodiment of the present invention, the delivery of the data is indirected via a second media server MS5 which stores and immediately retransmits the data to the Set-Top-Box STB1 as it receives it from originating media server MS1. This makes the item of content available directly from media server MS5 to other subscribers on the same cluster C3, avoiding the network bandwidth between cluster C1 and cluster C3. In a preferred embodiment of this alternative, the delivery from media server MS1 to media server MS5 is performed at a faster rate than the delivery from media server MS5 to Set-Top-Box STB1. This both allows a proportion of fast-forward and rewind to be performed locally at the media server MS5 without modifying the stream from media server MS1, which makes it easier to share the item of content among multiple subscribers on cluster C3, and reduces the number of connections outstanding across the packet switch network N1 at any one time.

The transmission, decoding and rendering of the content proceeds until the content comes to an end or the subscriber chooses to cancel it. In both cases the Set-Top-Box STB1 sends a request to the interface server IS1 to stop the stream, and the interface server IS1 requests the selected media server MS1 to stop the transmission (which it may already have done), and closes the network connection between media server MS1 and Set-Top-Box STB1.

In the alternative embodiment in which the delivery is indirected via another media server MS5, the stream from MS5 to Set-Top-Box STB1 is stopped immediately, but the stream

from MS1 to MS5 may be allowed to continue to its end to provide a complete copy of the item of content on media server MS5 for future use. Such a decision depends on the load on the servers MS1 and MS5, the load on the network, and the predicted popularity of the content.

Upon finishing, the interface server IS1 creates a transaction record in the subscriber database SDS noting the item of content delivered, the time and date, the subscriber and the length of time delivery was maintained. For example, the number of seconds of transmission, or even the precise frames or range of frames that were delivered may be recorded. In a preferred embodiment, the length of time of delivery was maintained would consist of the range of frames delivered, including any ranges that were frames that were re-delivered, as would result from a "rewind" operation by the subscriber. This transaction record is then used in three independent ways:

- 1) To account for the delivery in an accounting system, crediting and debiting provider accounts and the subscriber's account according to the pricing mechanism described above.
- 2) To remove the item of content from the list of interesting content for the subscriber, in the embodiment in which the list is precompiled.
- 3) To modify the subscriber profile according to the meta-data profile attached to the content, in the preferred embodiment in which the profile is dynamic.

In a preferred embodiment of the present invention, modifying the subscriber profile comprises according a positive score to the content if it has been enjoyed to its natural end, and a progressively negative score if it has been cancelled early. This score is used to adjust the values and weightings on each axis of the subscriber profile according to the values given for each axis in the content meta-data, weighted by the score. A very high or low value in the weighted meta-data causes the subscriber value for that axis to be

increased or decreased accordingly, and the weighting given for that axis to be adjusted upwards slightly. A median value in the weighted meta-data does not cause the value for that axis to be adjusted, but does cause the weighting given for that axis to be decreased slightly.

Other algorithms for adjustment of the subscriber profile are possible and may be created by those skilled in the art.

In an alternative preferred embodiment of the present invention, the score is obtained by an explicit question asked of the subscriber following the natural end or early cancellation of the delivery and the same adjustment performed. This information may also be of great interest to the content providers, especially when combined with the subscriber's known profile.

While the foregoing describes and illustrates the preferred embodiment of the present invention and suggests certain modifications thereto, those of ordinary skill in the art will recognize that still further changes and modifications may be made therein without departing from the spirit and scope of the invention. Accordingly, the above description should be construed as illustrative and not in a limiting sense, the scope of the invention being defined by the following claims.

WHAT IS CLAIMED IS:

1. A system for providing integrated on-demand access to media content through a television, comprising:

a plurality of interface means for reproducing media content on a plurality of televisions, each such interface means including an authentication means for authenticating an individual subscriber or group of subscribers to the system;

at least one database server for storing, accessing and maintaining an subscriber database;

a plurality of media server means for storage and provision of a plurality of items of media content, each item of media content being identified by a unique locationindependent name;

a plurality of meta-data server means for storage and provision of meta-data concerning the items of media content;

a plurality of mapping server means for mapping a location of the plurality of items of media content on the plurality of media servers means according to their locationindependent names;

a plurality of interface server means comprising personalisation means for individual customisation of a user interface based on information stored in the subscriber database and meta-data from the plurality of meta-data server means, and location lookup means for discovering from the plurality of mapping server means at least one media server which holds a copy of an item of media content identified by a location-independent name;

a network connecting at least the plurality of interface means, the at least one database server, the plurality of media server means, the plurality of meta-data server means, the plurality of mapping server means and the plurality of interface server means.

- 2. The system of claim 1, wherein the meta-data server means, mapping server means and interface server means are each software subsystems which reside on the same or different server computers in any combination.
- 3. The system of claim 1, wherein the authentication means comprises means for insertion of a data-carrying card and means for reading authentication information from said card.
- 4. The system of claim 1, wherein the subscriber database includes profile information about each subscriber, and personalisation means includes a matching means for generating a list of recommended content for each subscriber, making use of the metadata about the content from the plurality of meta-data server means, together with the profile information for each subscriber from the integrated subscriber database.
- 5. The system of claim 1, wherein each of the mapping server means obtains content maps from a local subset of the media server means, and floods content advertisements throughout the network to the other mapping server means.
- 6. The system of claim 5, wherein the network is organised hierarchically, and content advertisements are aggregated in hierarchical groupings.
- 7. The system of claim 1, wherein the media content comprises at least one of video programming, audio programming, textual information, graphical images, software and other data capable of being processed by computer.

8. The system of claim 1, wherein the user interface comprises an output means for generation of at least one of textual display, graphical display, video playback and audio playback, and an input means for recognition at least one of: button presses on a remote control; movement of a device controlling an on-screen pointer and activation of the pointer at a position; and voice commands.

- 9. The system of claim 8, wherein the user interface further comprises a plurality of substantially distinct screens which can be navigated by the subscriber with the input means.
- 10. The system of claim 9, wherein the distinct screens include at least one of:

genre browsing means for browsing the plurality of items media content according to a genre classification;

bookmark browsing means for browsing the plurality of items of media content which have been the subject of a previous subscriber request to bookmark them;

portfolio browsing means for browsing the plurality of items of media content according to authorship, appearance or other involvement of an individual or group with the creation of the media content.

11. The system of claim 1, wherein the meta-data includes a location-independent name, and further information including at least one of:

authorship, appearance or other involvement of an individual or group with the creation of the media content;

classification of the media content according to genre;

profiling of the media content according to qualities including violence, adult content or comedy;

pricing information applicable to the media content;

dates of publication and regional release dates of the media content;

links to other media associated with the media content, including subtitles, Web-sites, soundtracks, or books.

natural language identification for the media content; or

statutory rating information for the media content.

- 12. The system of any one of claims 1-11 wherein the system is scalable.
- 13. A method for providing on-demand access to an interactive media service through a television, comprising:

authenticating a subscriber to the service;

generating a personalized user interface for the subscriber, comprising looking up a subscriber profile in a subscriber database, looking up meta-data about a plurality of items of media content in a distributed meta-data database, matching the subscriber

profile to the meta-data, and selecting an at least one item of media content predicted to be of interest to the subscriber for inclusion in the personalized user interface;

selecting by the subscriber of an item of media content from the personalized user interface;

requesting from the interactive media service the item of media content by a location-independent name;

discovering an at least one media server holding a copy of the item of media content out of a plurality of possible media servers using the location-independent name;

delivering the item of media content from a media server to the subscriber.

- 14. The method of claim 13 wherein authenticating comprises inserting of a data-carrying card into an interface unit and reading authentication data from the card.
- 15. The method of claim 13 wherein generating the personalized user interface is performed at least in part as a background process in advance of a subscriber request.
- 16. The method of claim 13 wherein discovering comprises:

sending a request to a first mapping server to look up an at least one media server holding a copy of the item of media content in a map held by the first mapping server;

if known at the first mapping server, responding to the request directly with the address of the at least one media server holding a copy of the item of media content;

if not known at the first mapping server, delegating the request to a second mapping server.

- 17. The method of claim 13 further comprising indirecting the delivery via a second media server before forwarding to the subscriber.
- 18. The method of claim 17 further comprising performing the indirect delivery to the second media server at a faster rate than the forwarding to the subscriber.
- 19. The method of claim 17 further comprising keeping the item of media content at the second media server and advertising the item of media content at the second media server for subsequent use by the same subscriber or other subscribers.
- 20. The method of claim 19 further comprising maintaining the delivery from the first media server to the second media server even if the subscriber chooses to cancel the delivery, so as to ensure a complete copy of the item of media content at the second media server for subsequent use.
- 21. The method of claim 13 further comprising entering a record of the delivery in a transaction database.
- 22. The method of claim 21 further comprising accounting for the record of delivery in an accounting system comprising a plurality of subscriber accounts and an at least one merchant account.
- 23. The method of claim 22 wherein accounting comprises adding a plurality of charges to be credited to a plurality of merchant accounts to form an aggregate cost to be debited from a subscriber's account.

24. The method of claim 23 wherein accounting further comprises subtracting an at least one subsidy from the aggregate cost, and debiting an at least one corresponding merchant account.

- 25. The method of claim 24 wherein accounting further comprises adjusting the charges according to the time of the day or day of the week.
- 26. The method of claim 21 further comprising modifying the subscriber's profile in the subscriber database as a result of the record of delivery.
- 27. A system for providing integrated on-demand access to media content through a television, comprising:
- a plurality of interfaces, each such interface comprising a means for authenticating an individual subscriber or group of subscribers to the system;
- at least one database server for storing, accessing and maintaining a subscriber database;
- a plurality of media servers wherein each such media server is adapted to store and provide a plurality of items of media content, each item of media content being identified by a unique location-independent name;
- a plurality of meta-data servers wherein each said meta-data server is adapted to store and provide meta-data concerning the items of media content;

a plurality of mapping servers wherein each said mapping server is adapted to a location of the plurality of items of media content on the plurality of media servers means according to their location-independent names;

a plurality of interface servers each said interface server comprising personalisation means for individual customisation of a user interface based on information stored in the subscriber database and meta-data from the plurality of meta-data servers and location lookup means for discovering from the plurality of mapping servers at least one media server which holds a copy of an item of media content identified by a location-independent name;

a network connecting at least the plurality of interfaces, the at least one database server, the plurality of media servers, the plurality of meta-data servers, the plurality of mapping servers and the plurality of interface servers.

- 28. The system of claim 27, wherein the meta-data servers the mapping servers and the interface servers are each software subsystems which reside on the same or different server computers in any combination.
- 29. The system of claim 27, wherein the authentication means comprises means for insertion of a data-carrying card and means for reading authentication information from said card.
- 30. The system of claim 27, wherein the subscriber database includes profile information about each subscriber, and personalisation means includes a matching means for generating a list of recommended content for each subscriber, making use of the metadata about the content from the plurality of meta-data server means, together with the profile information for each subscriber from the integrated subscriber database.

31. The system of claim 27, wherein each of the mapping servers obtains content maps from a local subset of the media servers and floods content advertisements throughout the network to the other mapping servers.

- 32. The system of claim 31, wherein the network is organised hierarchically, and content advertisements are aggregated in hierarchical groupings.
- 33. The system of claim 27, wherein the media content comprises at least one of video programming, audio programming, textual information, graphical images, software and other data capable of being processed by computer.
- 34. The system of claim 27, wherein the user interface comprises an output which generates at least one of textual display, graphical display, video playback and audio playback, and an input which recognizes at least one of: button presses on a remote control; movement of a device controlling an on-screen pointer and activation of the pointer at a position; and voice commands.
- 35. The system of claim 34, wherein the user interface further comprises a plurality of substantially distinct screens which can be navigated by the subscriber with the input.
- 36. The system of claim 35, wherein the distinct screens include at least one of:

genre browsing means for browsing the plurality of items media content according to a genre classification;

bookmark browsing means for browsing the plurality of items of media content which have been the subject of a previous subscriber request to bookmark them;

portfolio browsing means for browsing the plurality of items of media content according to authorship, appearance or other involvement of an individual or group with the creation of the media content.

37. The system of claim 27, wherein the meta-data includes a location-independent name, and further information including at least one of:

authorship, appearance or other involvement of an individual or group with the creation of the media content;

classification of the media content according to genre;

profiling of the media content according to qualities including violence, adult content or comedy;

pricing information applicable to the media content;

dates of publication and regional release dates of the media content;

links to other media associated with the media content, including subtitles, Web-sites, soundtracks, or books.

natural language identification for the media content; or

statutory rating information for the media content.

38. The system of any one of claims 27-37 wherein the system is scalable.

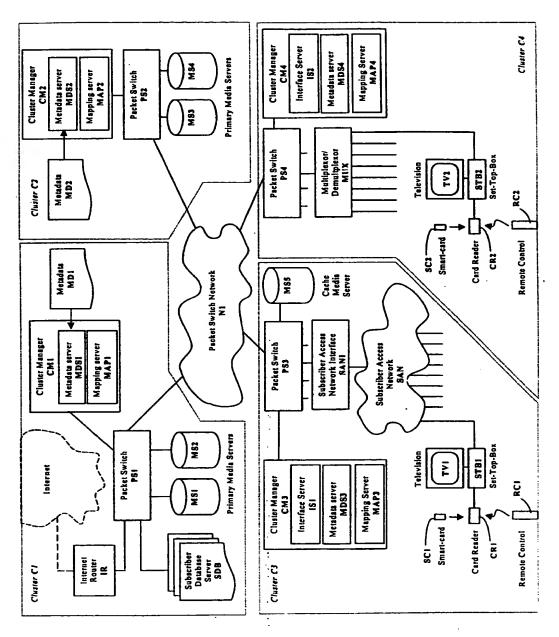
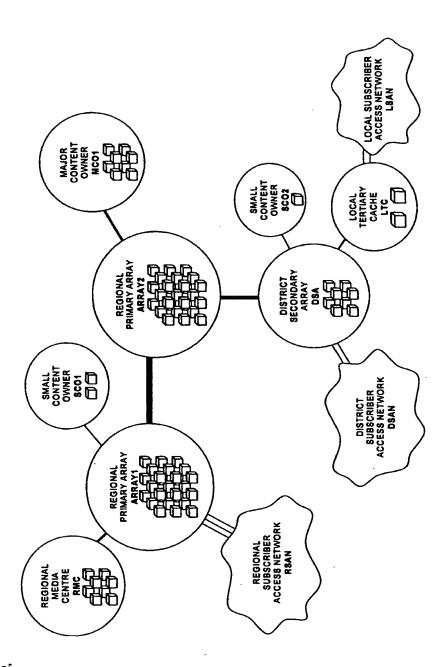


Fig 1.

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Flg 2.

INTERNATIONAL SEARCH REPORT

Inte Jonal Application No PCT/IB 00/01424

A. CLASSIFICATION OF SUBJECT MATTER
IPC 7 H04N5/00 H04N H04N7/173 According to International Patent Classification (IPC) or to both national classification and IPC B. FIELDS SEARCHED Minimum documentation searched (classification system followed by classification symbols) IPC 7 HO4N Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched Electronic data base consulted during the international search (name of data base and, where practical search terms used) EPO-Internal C. DOCUMENTS CONSIDERED TO BE RELEVANT Citation of document, with indication, where appropriate, of the relevant passages Relevant to claim No. WO 99 29108 A (GTE LABORATORIES INC) 1,2,4, X 10 June 1999 (1999-06-10) 7-13, 15-18, 21,27, 28,30, 31,33-38 page 7, line 5 -page 48, line 20 figures 1-35 WO 97 12486 A (BOSTON TECH INC) A 1,2, 4-13 3 April 1997 (1997-04-03) 15-21, 26-28, 30-38 page 6, line 3 -page 22, line 21 figures 1-11 -/--X Further documents are listed in the continuation of box C. X Patent family members are listed in annex. * Special categories of cited documents: "I" later document published after the international filing date or priority date and not in conflict with the application but clied to understand the principle or theory underlying the "A" document defining the general state of the art which is not considered to be of particular relevance *E* earlier document but published on or after the international filing date "X" document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone "L" document which may throw doubts on priority claim(s) or which is clied to establish the publication date of another citation or other special reason (as specified) "Y" document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such docu-ments, such combination being obvious to a person skilled in the art. "O" document referring to an oral disclosure, use, exhibition or other means "P" document published prior to the international filing date but later than the priority date claimed "&" document member of the same patent family Date of the actual completion of the international search Date of mailing of the international search report 2 February 2001 08/02/2001 Name and mailing address of the ISA **Authorized officer** European Patient Office, P.B. 5818 Patientilian 2 NL - 2280 HV Rijnwijk Tel. (+31-70) 340-2040, Tx. 31 651 epo nl, Fax: (+31-70) 340-3018 Van der Zaal, R

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INTERNATIONAL SEARCH REPORT

Inti Jonal Application No
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